

FRANCISCAN HOSPITAL FOR CHILDREN



OUR MESSAGE

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DEAR FRIENDS,

In 2008, the Franciscan Hospital for Children continued to fulfill its mission by playing a role in the community, supporting families locally with our pediatric and dental practice and through the Children's Wellness Initiative, our outreach arm to the local schools. We also continued to offer specialized medical, behavioral and educational services that serve children with a diverse set of special needs from throughout Massachusetts.

In this past year, we grew our reputation for expertise in both the medical and behavioral health arenas. We opened the Center for Motion Analysis, making us the only resource devoted to pediatric gait training in New England. On the behavioral health side, our inpatient Mental Health Program received the Massachusetts Department of Mental Health Commissioner's Distinguished Service Award for making significant impacts on the lives of people with psychiatric illness. These are just a couple of the notable achievements from the year.

More encouraging still are the stories and feedback that we hear from parents who value the services and programs offered at Franciscan Hospital for Children. I invite you to read Molly's story and hear her journey from premature infant to happy, healthy little girl. Take comfort in reading parents' comments who now have hope—for their children and their futures—after their stay at Franciscan. These are the ultimate measures of our success and accomplishments.

These gains never come easily, not for our patients or the institution. While we continue to deal with the discrepancies between healthcare cost and reimbursement, we thank the generosity of our donors, support of volunteers and contributions from the State for enabling us to continue offering the high quality of care at which we excel. We look forward to continuing our longstanding commitment to making pediatric care accessible to those who need it, regardless of their ability to pay.

Paul DellaRocco

President & Chief Executive Officer

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Our Mission

TO PROVIDE COMPASSIONATE
CARE AND EDUCATION TO
CHILDREN WITH SPECIAL
HEALTH CARE NEEDS TO
HELP THEM REACH THEIR
FULL POTENTIAL.

Our Vision

TO CREATE A PEDIATRIC
CENTER FOR CHILDREN
WITH SPECIAL NEEDS,
THAT IS A NATIONALLY
AND INTERNATIONALLY
RECOGNIZED MODEL,
LEADER AND ADVOCATE
OF CARE, THAT OFFERS
THE BEST POSSIBLE
OUTCOME FOR CHILDREN
WITH SPECIAL HEALTH
CARE NEEDS.

Over the course of the 2007-2008 school year, the Franciscan Hospital for Children continued outreach to the community via the Children's Wellness Initiative (CWI) which provides on-site mental health services to children in five Boston-area public schools. The CWI serves children from preschool through middle school, with a student population comprised predominantly of children from culturally diverse, low income, or single-parent families. The program utilizes a multi-disciplinary, multi-lingual team to identify children with potential mental health difficulties and to coordinate necessary treatment.



Red Sox slugger Manny Ramirez donated his custom built 1967 Lincoln Continental convertible to the hospital. The event garnered an unprecedented amount of media coverage. The sale was conducted on eBay and raised \$58,100 for the hospital.

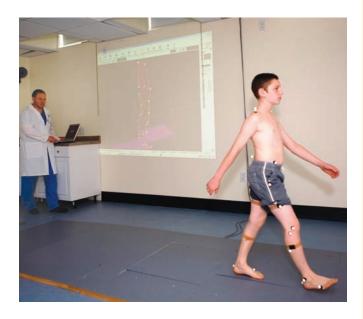
In March, we held our 7th Friends Ball, our annual creative black tie gala designed to welcome new friends of Franciscan. Guests enjoyed an evening of dinner and dancing for a great cause. This year the theme was "Under the Big Top" and proceeds from the evening and the silent and live auctions benefited the Franciscan Hospital for Children.

"Fostering Self-Esteem, Resilience and Hope in Children" was the theme of the 24th Annual Pediatric Rehabilitation conference hosted by the Franciscan Hospital for Children. Featured speakers from the day long educational session were Robert B. Brooks, Ph.D the Assistant Clinical Professor of Psychiatry at Harvard Medical School and Felton J. Earls, M.D., Professor of Human Behavior and Development from the Harvard School of Public Health. Attendees at the event found the speakers and sessions to be "fantastic and motivating," "very knowledgeable" and "thought provoking."



2008 IN REVIEW

The McLean-Franciscan Inpatient Mental Health Program received the Massachusetts Department of Mental Health (DMH) Commissioner's Distinguished Service Award in May. The annual award is presented to individuals and groups who have made a significant impact on the lives of people with psychiatric illness. "The McLean-Franciscan Child and Adolescent Inpatient Unit has been a leader in the department's initiative to reduce and eliminate restraint and seclusion for the past six years," wrote DMH Commissioner Barbara A. Leadholm, MS, MBA, in a letter to the hospital. "The program's mission of 'creating hope and healing' is aligned with our principles of trauma-informed, strength-based and family-inclusive care and serves as a model for all child and adolescent programs in the Commonwealth."



In May 2008, the Center for Motion Analysis, using state of the art technology for computerized evaluation of movement and metabolic efficiency opened. Conditions involving the muscles, joints, nerves and bones frequently cause difficulty with walking and movement. Because movement issues are complex—and because every patient's needs are unique—this form of analysis captures movements, muscle activity and forces the eye can't see. This new resource allows children at Franciscan to do gait training with a hands-on, personalized approach to locomotor therapy using the expertise of trained therapists and diagnostic data.

84 = the number of students in attendance in our onsite Kennedy Day School and Kennedy Hope Academy.

485 = the number of children who recovered in our inpatient medical and behavioral units.

5482 = the number of children seen by one of our outpatient specialty clinics, dental or pediatric practice.

3390 = the number of children who received care by our pediatric dental specialists.

37 = the number of children from the community who learned and laughed in the Family Child Care Center.

28 = the number of acute or chronically ill children who attended the Hyman Novak Medical Day Care at Franciscan Hospital for Children.



The annual Community Leadership Award Dinner was held in May and emceed by WCVB TV's Natalie Jacobson. This year's honorees were Todd Patkin and Chris Prefontaine. Also honored was Victoria Tolman with the Profiles in Children's Courage Award. This major fund raising event is held annually and helps raise awareness of the work done at the hospital as well as funds to support it.

Over the Summer, the Augmentative Communication and Assistive Technology (ACAT) Clinic at Franciscan Hospital for Children offered The Chit-Chat ACAT Summer Camp, a unique program designed to improve social communication skills through intensive group services. Children served by the ACAT Clinic cannot communicate effectively through speech and therefore use augmentative/alternative communication (AAC) devices. The camp assisted family members/caregivers in gaining the necessary skills to encourage their child's functional use of AAC at home and in the community. Fifteen campers, three speech-language pathologists, six graduate speech-language interns, one undergraduate volunteer, and one school psychologist participated in the therapy camp program.

"The staff— the care and compassion shown to my son was amazing."

WHEN ASKED, "WHAT WAS THE BEST THING ABOUT THE CARE YOUR CHILD RECEIVED?" HERE'S A SAMPLE OF WHAT PARENTS TOLD US:

"The non-judgmental attitude of clinicians, psychiatrist & staff. They weren't about debating diagnosis but treating the child's emotional pain and needs."

"The staff—the care and compassion shown to my son was amazing."

"The staff could not have been more caring or helpful. Dr. Calligas was most insightful and helpful. He truly helped heal my family."

"Excellent result of treatment."

"At first I was upset about my daughter's step-up to Franciscan, but after getting to know the staff, that changed quickly."

"Wonderful care—much more than I expected."

"The clinicians were excellent."

"When the door shuts behind me I know my children are being cared for by 'family.'"

"They went above and beyond to advocate for my daughter."

"Each and every person on the staff was the best of the best."

WHEN ASKED FOR GENERAL COMMENTS IN OUR CUSTOMER SATISFACTION SURVEY, HERE'S WHAT SOME PARENTS HAD TO SAY:

"My son is saved and back to life!"

"Thank you everyone for the attention and the eagerness of the staff to get my child healthy again."

"We appreciate the serene environment. Your attention to detail, your openness about children with all kind of challenges, and for helping each child at the place where they are when they come to you for care. Thank you very much."

"The staff has been wonderful. We will truly miss the people we have come to know and respect."

"This admission was an extremely stressful event for the entire family. I work in the medical field and I was completely impressed by this unit and the staff. I would recommend it to anyone."

Molly's Story

Like many young couples, first time parents Susan and John looked forward to the arrival of their daughter with excitement and anticipation. But after a difficult pregnancy and the threat of miscarriage, they were not prepared for the challenges they'd face when Molly arrived.

Born prematurely at just 27 weeks in July of 2000, Molly's birth weight was less than 2 pounds. Like many other preemies, she had trouble with the basic instincts that would keep her alive, such as breathing and eating. Her very tiny and fragile body wasn't ready to support itself and required intensive care and machines to stay alive.

Over the course of her first several months, Molly improved slowly, hindered by one complication after another. During a surgical procedure to check for an intestinal blockage, Molly stopped breathing on her own. She was having bronchial spasms and had to be put back on a ventilator. After 4 months in the hospital, specialists had no choice but to perform a tracheotomy. During that procedure, Molly's airway and connecting tissue disintegrated when the surgeon made the incision. After a few critical moments, the surgeon was able to improvise by inserting an endotracheal tube. Susan and John, who were waiting outside, heard the words no parent ever wants to hear - "prepare for the worst." Following surgery, Molly was sedated for 3 weeks and was fed by IV. After several setbacks, including a cardiac arrest, Molly was finally stable enough to be transferred to Franciscan Hospital for Children. It was there she would begin the long road of rehabilitative treatment.

When she arrived at Franciscan, she was 8 months old and unable to carry out the developmentally appropriate activities for a baby her age. She wasn't rolling over, sitting up or eating solid foods. Molly's team developed a rehabilitation plan that would facilitate her improvement. Over the course of the next several months, therapists worked to gradually wean her off the ventilator. Following the Neonatal Abstinence Syndrome Protocol, the team



Just days after Molly's birth.

also began weaning Molly from dependency on the medications she was receiving since birth. A nutritionist tracked Molly's nutritional needs and weight gain ensuring that her feeding tube was delivering the nutrition she needed to support her development and growth. Occupational, Physical and Speech Therapists worked with her to lay the groundwork for the development of fine motor skills, ambulation and feeding skills. During the entire process, the Franciscan staff involved Susan and John in Molly's care, teaching them how to do tracheotomy care and the myriad other tasks she required. Alternating shifts, they stayed at Molly's bedside for months, participating and marveling at Molly's steady improvement in her mobility and endurance.

At 11 months old, Molly was finally discharged to go home for the very first time. Before their departure, Susan and John participated in a "leave of absence" which allows parents to manage care of their child with staff not intervening but available to help in case the need arises. "When the time came, we felt educated and confident in our abilities to care for Molly at home," said John.

"Another hospital may have saved Molly's life but Franciscan gave Molly her life to live."

—MOLLY'S FATHER, JOHN

Since then, it's been a long road. Molly's had reconstructive surgery at the tracheotomy site. She's had a cochlear implant to compensate for the hearing loss she experienced from the life-saving medications she was given as an infant. But those obstacles make her successes even sweeter. Today, Molly is a second grader in public school who, to her parents' delight, loves to dance, play softball and jump rope. One look at her vibrant smile and it's impossible to tell how differently life could have turned out for her. "We could spend our life mourning over Molly's infanthood but then we would never be free to enjoy the very special, very lovely things about her just as she is," said John. "Another hospital may have saved Molly's life but Franciscan gave Molly her life to live. For that, we are grateful." Today, he and Susan are optimistic about all the future holds for Molly.

Molly is just one of the many patients in whose recovery we are proud to have played a role.



Molly enjoying Summer vacation.

FINANCIALS

COMBINED STATEMENT OF REVENUE AND EXPENSES

For the years ending September 30, 2008 and 2007	2008	2007
Total Revenue	43,484,248	43,561,410
Salaries and Benefits	26,636,132	27,096,142
Supplies and Purchased Services	14,859,460	13,516,538
Depreciation	1,184,167	1,504,494
Interest	280,077	278,019
Provision for Doubtful Accounts	603,166	905,979
Total Expenses	43,563,002	43,301,172
Income from Operations	(78,754)	260,238

CONSOLIDATED BALANCE SHEET

For the years ending September 30, 2008 and 2007	2008	2007
Total Current Assets	8,319,701	8,298,440
Total Assets Whose Use is Limited or Restricted	2,303,036	2,986,556
Property and Equipment, net	16,008,256	13,769,695
Other Assets	13,185	_
Total Assets	26,644,178	25,054,691
Total Current Liabilities	8,032,976	6,996,721
Total Long Term Liabilities	4,741,334	5,648,792
Total Net Assets	13,869,868	12,436,178
Total Liabilities and Net Assets	26,644,178	25,081,691

FOCUS ON PHILANTHROPY

Thanks to the generous support of friends and benefactors, children from Massachusetts, the United States and around the globe have found hope through the care and treatment provided at Franciscan Hospital for Children. The support we receive from countless individuals is essential to the Hospital's ability to provide the finest care for our patients.



Richard A. Voke

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- Consider making a donation. Make a secure online donation at www.franciscanhospital.org.
- Attend a special event. For information on upcoming events, please call 617-779-1414.
- Donate your vehicle. Call 1-800-568-8688 for more information.
- Consider a planned gift to the hospital.

 Please call 617-779-1149 for more information.
- Become a corporate partner by making a gift, funding a grant or sponsoring an event.

RESEARCH

Research is critical to evolving the study and treatment of many illnesses and disabilities that children face. As a specialty hospital, researchers at Franciscan Hospital for Children have access to specific populations and that can help in the development, evaluation, and dissemination of effective models of care for children. In 2008, our Research Center for Children with Special Health Care Needs published more than ten academic papers.

Three of the most notable were featured in international journals targeted at pediatric rehabilitation professionals. For more information on the research that's conducted at the Franciscan Hospital for Children, visit our website.

"Achieving a Minimally Important Difference in Physical Function During Pediatric Inpatient Rehabilitation," *International Journal of Rehabilitation Research*.

"Bronchoscopy Findings in Children and Young Adults with Tracheostomy Due to Congenital Anomalies and Neurological Impairment," *Journal of Pediatric Rehabilitation Medicine*.

"Outcomes of Post-acute Hospital Episodes for Young Children Requiring Airway Support," *Developmental Neurorehabilitation*.

GRANTS RECEIVED • FY 2008

The availability of grants is key to securing the necessary funding to further the hospital's mission. In 2008, the Franciscan Hospital for Children was proud to receive grants from many prominent sources. Many of these grants earmarked funds to support special initiatives like children's wellness, aquatic fitness and educational programs. We are proud to be the recipient of support on behalf of these esteemed organizations:

New Balance Foundation	\$125,000	Children's Wellness Initiative
Robert Wood Johnson Foundation*	\$125,000	Children's Wellness Initiative
Sidney R. Baer, Jr. Foundation	\$125,000	Children's Wellness Initiative
Novack Family Foundation	\$ 25,000	Medical Day Care
Perkin Fund	\$ 20,000	Aquatic Fitness Program
Reading Is Fundamental	\$ 18,000	Book Program
John W. Alden Trust	\$ 13,000	Aquatic Fitness Program
Ferguson Family Foundation	\$ 10,000	Unrestricted
Thoracic Foundation	\$ 10,000	Aquatic Fitness Program
Trust Family Foundation	\$ 7,700	Research Center
HP Hood	\$ 7,028	Unrestricted
IWPF	\$ 5,000	Aquatic Fitness Program
Rich Foundation	\$ 5,000	Solarium
Sean McDonough Charitable Foundation	\$ 5,000	Patient Ventilators
TJX Foundation	\$ 5,000	ACAT Clinic
Tim Raeke	\$ 3,000	Aquatic Fitness Program
Pinewood Acres	\$ 2,500	KDS Summer Camp
Tracie Sullivan	\$ 2,500	Aquatic Fitness Program
Baileys Fund	\$ 2,175	Book Program
Irving Kohn Foundation	\$ 2,000	CBAT
Jack Williams/Wednesday Child	\$ 2,000	Patient Care
Lotta M. Crabtree Charitable Fund	\$ 2,000	Uncompensated Care
Staples Foundation	\$ 1,500	Educational supplies
Boston University	\$ 1,400	KDS
Bob's Furniture Charitable Foundation	\$ 1,200	Family Support
Exxon-Mobil	\$ 500	KDS
Harvard Pilgrim Foundation	\$ 500	Child Life Fund
Ann K. Levarn	\$ 250	Aquatic Fitness Program
Anthony Fragala	\$ 250	Aquatic Fitness Program

^{*}Final payment on a four-year grant commitment.









Franciscan Hospital for Children, located in the Brighton neighborhood of Boston, is the only facility of its type in the Northeast. We take pride in offering care to children who require medical, behavioral and educational Services unmatched elsewhere. Licensed as a 100 bed pediatric hospital, we are often the facility to which children are transferred when they're too stable for acute care but not yet well enough to go home. While we're best known as a center of excellence in pediatric rehabilitation, we offer a full range of services to children from the community and around New England. All of our programs are family centric and designed to help each child reach his or her fullest potential.



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www.franciscanhospital.org