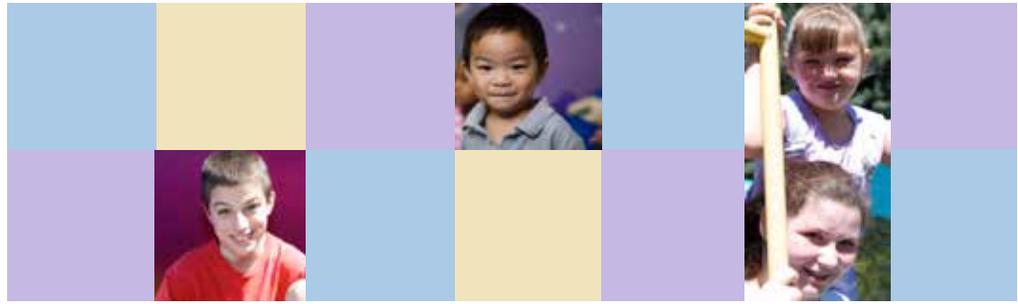




FRANCISCAN HOSPITAL
FOR CHILDREN



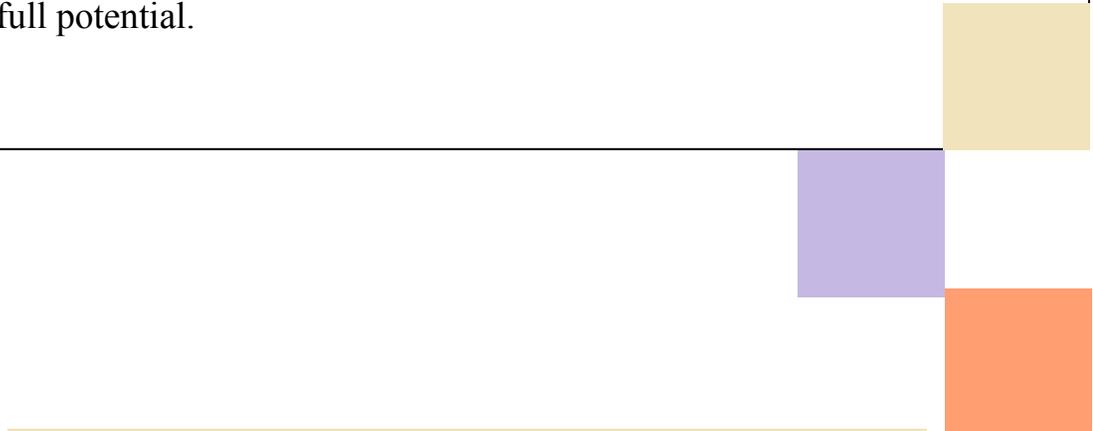
Franciscan Hospital for Children Annual Report

2011

Since 1949, Franciscan Hospital for Children has pioneered clinical, therapeutic and educational programs for children with a variety of disabilities. Through the years, as one of the nation's largest pediatric rehabilitation hospitals, we have expanded our complement of programs and services for children with special health care needs, as well as for children from the local community.

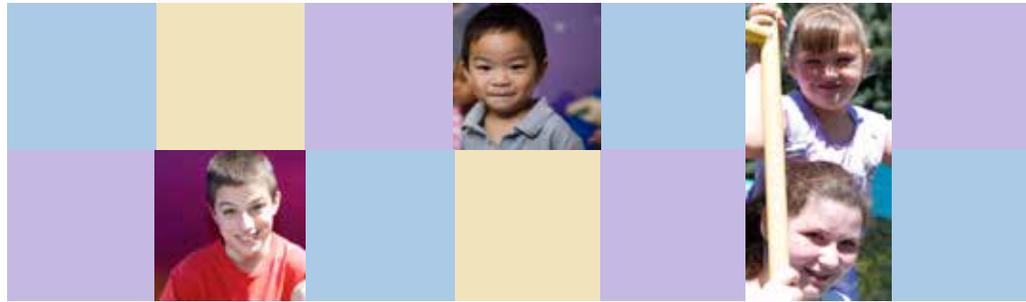
Our continuum of care includes inpatient, residential, educational, surgical, outpatient and home care programs, a combination of services for children that is hard to find anywhere else.

Through our family-centered programs, our physicians, nurses, clinicians and educators are committed to helping children reach their full potential.





FRANCISCAN HOSPITAL
FOR CHILDREN



Franciscan Hospital for Children Annual Report

2011



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Our Mission:

To provide compassionate care and education to children with special healthcare needs to help them reach their full potential.

Hospital Administration

- Donna Polselli, acting President and Chief Executive Officer
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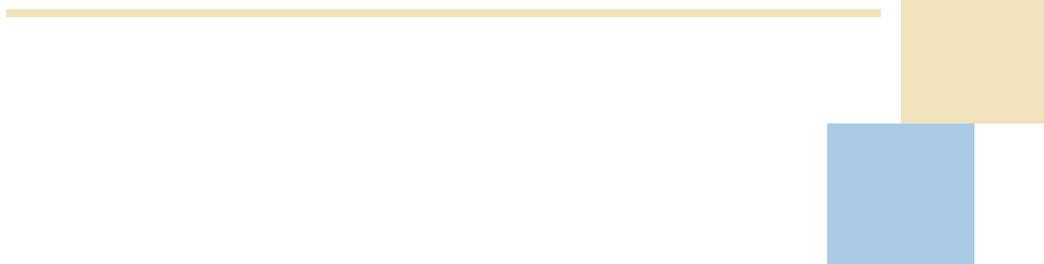


Table of Contents

Focus on Children & Families

Kennedy Day School Opened Building	Page 4
Kennedy Day School's Project Plans for 2012	Page 4
Family-Centered Care Services	Page 5
Pastoral Care	Page 6
Financial Support Initiative for Families	Page 6
Child Life Programs Helped Families Cope	Page 7

Impact of Giving

Friends of Franciscan Made a Difference	Page 8
Music Grant Inspired Child Life	Page 9
Charitable Contribution Breakdown	Page 9



Hospital Improvements

Overall Health Improvements	Page 10
Smoke-Free Environment Launched Successfully	Page 10
Safety & Emergency Management Planning System	Page 11
Joint Commission Grants Accreditation	Page 11
Improvements in Flu Immunization Compliance	Page 11
Electronic Health Systems Implemented	Page 11

Community Outreach

Community Benefits From Innovative Programs	Page 12
Serving a Diverse and Multi-Cultural Community	Page 12
Research Impacting Health Community	Page 13



Financials, Grants & Success Stories

Profile: Emma's Story	Page 14
Grants & Ways to Give	Page 15
Profile: Brooke's Story	Page 16
Financials	Page 17
Conclusion	Page 18

New Kennedy Day School Opened Doors...

The wait is over for students at the Kennedy Day School on site at Franciscan Hospital for Children, who have been watching construction on their newest school building for nearly two years. This fall, they began to explore the new 20,000 square feet of state-of-the-art learning space, but the best news is they have the same great faculty they know so well!

The space allows this highly-specialized staff to better serve the nearly 80 students between the ages of 3 and 22 enrolled in this special education program, approved by the Massachusetts Department of Elementary & Secondary Education. Students can now learn even more new skills and see the world, with greater ease and a new sense of independence. The project was financed with bonds issued by the Massachusetts health and Educational Facilities Authority (HEFA) and purchased by Century Bank.

Special Features

Students are greeted by staff at a new, light-filled entrance and hallway to the school, wide enough for students in wheelchairs to enter side-by-side. Hallway handrails and unique flooring with colored markers help students more successfully navigate motorized wheelchairs and other mobility equipment in order to more independently attend classes. Color contrast features help students with visual impairments orient to environmental features. Every facet is thoughtfully designed for students.

Helpful Equipment

Classrooms, which average 6 students, are designed to support the unique needs of the individual, including standing, walking and positioning aids, specialized seating systems, respiratory aids, augmentative communication systems, hearing and vision aids, and adapted computer technology. Classrooms have motion sensing lights that automatically turn on/off upon entrance and exit. Learning is enhanced with 10 large, mobile, height adjustable, SMART Board systems, providing interactive technology-based whiteboards that bring curriculum resources alive. Intercoms link every classroom, bathroom and specialty rooms to service providers in order to most effectively address the essential needs of medically fragile students. State-of-the-art restrooms are equipped with over-head power lifts to assist in transfers, when needed, for positioning and personal care.



Specialty Rooms: **Sensory-Motor** to experience near-independent walking mobility. **Vocational Skills** to be productive in the world. **Culinary Arts** for meal preparation with adaptive appliances. **Psychology Office** for introspective learning. **Assistive Technology Center** for independence. **Vision Center** for vision and multi-sensory strategies. **Reading Skills and Curriculum Center** with learning materials to address each student's unique needs.

... Creating New Opportunities for Children

The opening of the new building marks completion of the first of two phases of the project. Thanks to New Balance Foundation donations and their matching program, the original school space will be renovated and completed by late 2012 to include classrooms, music therapy room, student library, dining room, student communication center, health room, family conference room and support service offices. Once completed, the new building and renovated space will bring more opportunities for innovative special education practice to all the students of the Kennedy Day School.

Maintained Focus On Children & Families



In 2011, Franciscan Hospital for Children continued its efforts to develop a culture of patient and family centered care. Patient-and family-centered care is an approach to the planning, delivery, and evaluation of health care that is grounded in mutually beneficial partnerships among health care providers, patients, and families. It redefines the relationships in health care. The principles of this approach are consistent with the hospital's mission and values. They are also increasingly becoming accepted best practices in health care. It is with the help of the Family Advisory Council/Family Advisory Group, that we are able to fully incorporate the following core concepts of Patient and Family Centered Care into the culture.

Dignity: Health care practitioners listen to and honor child and family perspectives and choices. Child and family knowledge, values, beliefs and cultural backgrounds are incorporated into the planning and delivery of care.

Information Sharing: Health care practitioners communicate and share complete and unbiased information with the children and families in ways that are affirming, useful and developmentally appropriate. Children and families receive timely, complete and accurate information in order to effectively participate in care and decision-making.

Participation: Children and families are encouraged to participate in care and decision-making at the level they choose.

Collaboration: Children, families, health care practitioners, and hospital leaders collaborate in policy and program development, implementation and evaluation of health care facility design as well as in the delivery of care.

The Franciscan Hospital for Children recognizes that parent and/or family members are at the center of the care continuum. Family-centered care places the emphasis on collaborating with children and families. It acknowledges that families, defined as persons who are related in any way – biologically, legally, or emotionally, are essential to the child's health and well-being and are allies for quality and safety within the health care system. The Family Advisory Council seeks input from children, families, and staff regarding all aspects of care in order to be an effective resource and advocate for improved healthcare, education and safety. Since 2009, a Steering Committee has implemented and oversees the infrastructure for the council through bylaws. There are four councils, one to focus on each of the key service areas: medical, behavioral, residential education program and outpatient education program. Family members and staff are on all of the boards, which address specific issues and goals specific to each health care program. Senior Leadership and staff also support each group.

Family-Centered Care & Services

Medical Services *A comprehensive range of inpatient and outpatient programs for children and adolescents.*

Dental Services *Comprehensive preventive and therapeutic pediatric oral health care.*

Educational Services *A full-spectrum of special educational and therapeutic services for children.*

Behavioral Health Services *Inpatient and outpatient mental health services provided by interdisciplinary staff.*

“I’m happy there was a support group for unit parents. It was nice to have others to talk to because friends and family sometimes don’t understand.”

- Parent

Expanded Initiatives To Help Families



2011 Statistics:

Patients Receiving Encounters & Pastoral Services:	10,235
Families Receiving Encounters & Pastoral Services:	6,168
Number of Referrals to Pastoral Care:	2,666

In 2011, Franciscan Hospital for Children recognized the need for ongoing Pastoral Care throughout the week and added an additional part-time Chaplain. Services are now available 5 days a week to all patients and families to provide spiritual care over a longer period of time on units. The additional time enables Chaplains to build even stronger relationships with staff, patient and families and address their many spiritual needs.

In keeping with the hospital's mission of healing, Chaplains are available to respond to the needs of patients and families with caring presence serving all religious and spiritual traditions. Pastoral Care provides daily visits, responds to requests from patients, families and staff. Requests range from a simple prayer, providing spiritual resources, discussing ethical or life-ending decisions, or comforting during a time of emotional trauma. Pastoral Care holds a Sunday Mass, and an Interfaith Prayer Service on special occasions. An All Faith Program is also provided by request to the Kennedy Day School, a full-day school program based at Franciscan Hospital for Children.

This year, Pastoral Care began overseeing a new initiative, The Family Fund, created in response to families of patients needing financial assistance for transportation during their child's stay in the hospital. A small committee representing all inpatient units meets once a month to review and authorize all fund requests and donations.

Financial Support Efforts For Patients and Families

The economic downturn has impacted all of us in some way. Imagine the added stress on the lives of our inpatient families. In addition to coping with having a child in crisis, many must travel from quite a distance just to visit or meet with medical providers. Some are struggling to balance jobs and being present for their child, while others are out of work and can't afford the gas or train fare to make the trip.

Families are an important part of the team here at Franciscan Hospital for Children. In a concerted effort to help alleviate the stresses on them, this year we are offering the following resources:

- ◆ The behavioral units have initiated regular family support meetings. Feedback has been very positive from parents.
- ◆ This fall, staff on the rehab units collaborated to present monthly family dinners followed by separate activities for parents and siblings.
- ◆ A Family Fund has been created with the purpose of providing some limited financial assistance with gas cards and public transportation. A small staff committee representing all inpatient units oversees requests and donations to the fund.

Child Life for Families & Children Coping



What Parents Say:

"My Child felt well cared for, respected and helped."

"Our son felt safe and cared for...and still asks about everyone."

"I learned I am not alone."

A hallway at Franciscan Hospital for Children usually has wheel chairs, walking equipment, staff and of course, children, but some days there may be a "working" dog guided by a volunteer to visit children. Another day a red carpet could line the hallway to guide children to 'Lollipop Theatre', a private movie screening of a movie currently playing in movie theaters! These are signs of our child-centric approach to programs by Child Life, an important part of the commitment to help children with special health care needs reach their full potential. Child Life also focuses on helping patients and their families cope. Whether it's exposing children to something new and interesting, bringing a smile to their faces, or providing gatherings and meals for parents, these programs are critical to their emotional well-being and help in the process.

"Our child-centric programs are more focused on play to keep the children motivated so they get better," said Lisa Granger, Child Life Department head. "Child Life Family Programs help to give parents a nice break, with good food, and separate activities for siblings. It's also an opportunity for support if they need it."

In 2011, Child Life held a weekly parent coffee break giving family members an opportunity to meet others. Also monthly family night dinners incorporated inpatient, social work and psychology department families for some networking and social time. Hospital staff then took siblings for some special time to meet and share in fun activities.

The very popular Pet Therapy Program continued in 2011, thanks to more than a dozen volunteers who brought their certified 'working' dogs to the hospital to visit children. This program offers a safe means to express emotions, helps patients coping with mental illness, and can inspire patients to participate in their recovery. Project Sunshine is another volunteer group that visited each month and sets up activities, games and projects for hours for fun for the children.

Child Life manages 25 volunteers each week to facilitate these innovative programs.

Franciscan Hospital For Children's Commitment to Community

Regardless of a family's ability to pay, we are always trying to find ways to serve children. We believe in the mission, established 60 years ago, and work hard to honor those who built the hospital by implementing innovative tools and programming, and having a dedicated, loving staff of highly qualified professionals.



Friends of Franciscan Hospital Made a Difference

Thanks to the generous donors, business community and families' support, Franciscan Hospital for Children continues to provide programs and activities that directly benefit the children every year. In 2011, the tradition continued bringing together our philanthropic community to enjoy the 'Friend's Ball' which raises more than \$250k each year for the children. The hospital staff, families and their children also participate in the New Balance Heart Break Hill 5K Run & Walk to benefit Franciscan Hospital for Children. CLAD event and Conroy Golf tournament were also successful fundraisers, as well as 'requests for help' and the annual waffle ball event.

The impact of giving has improved the quality of life offered to the children in so many ways. The Franciscan Hospital for Children completed the Kennedy Day School renovation and opened its doors this year, thanks to several corporate donors. The Infant Pulmonary Rehabilitation Unit was also expanded this year to treat infants, especially those with issues from premature births.

Offerings supported by donations the hospital receives include the 'Wacky Wednesdays' program, the Music Therapy program, and the holiday events, like Santa's visit and cookie decorating parties. Even the custom, adaptive toys and resources in the library are often from donations and shared with all the students and patients.

Pediatric Pulmonary Rehabilitation Program

Parent:

"Nurses were there for me and my child in some of the toughest times I have endured."



Pediatric Pulmonary Rehab Serving More Children



The intention is for future giving to impact the Evelyn Jenk's Unit for Pulmonary Rehabilitation, which is among the largest Pulmonary Rehabilitation Programs of its kind. It offers comprehensive inpatient rehabilitation programs for infants, children and adolescents with chronic respiratory conditions.

Our physicians, nurses, therapists and educators are experienced in treating the medical and developmental needs of children who require oxygen, tracheostomy or ventilatory support.

Music Gives Children New Ways To Learn



Children in our special education school and medical units piloted an innovative music therapy program thanks to a grant from CVS Caremark. The grant was received by Berklee College of Music and its Music Therapy Institute (MTI), which provides music therapy to a wide variety of agencies in healthcare, education and the arts.

Music Therapy is much more than a music class. This special music program allows children to address physical, emotional, cognitive, and social challenges through the use of singing, dancing, and playing instruments. Children demonstrate their abilities and talents, they exercise their minds and bodies as they master new skills. While children are singing along to a song, they are reinforcing speech therapy lessons. Playing a few keys on the piano paves the way for typing on a computer. Strumming the guitar or shaking a tambourine requires strength, balance, and fine motor control. Taking turns with favorite instruments builds relationships and important social skills. And learning to walk can be a lot easier when each step is taken to the beat of a drum.

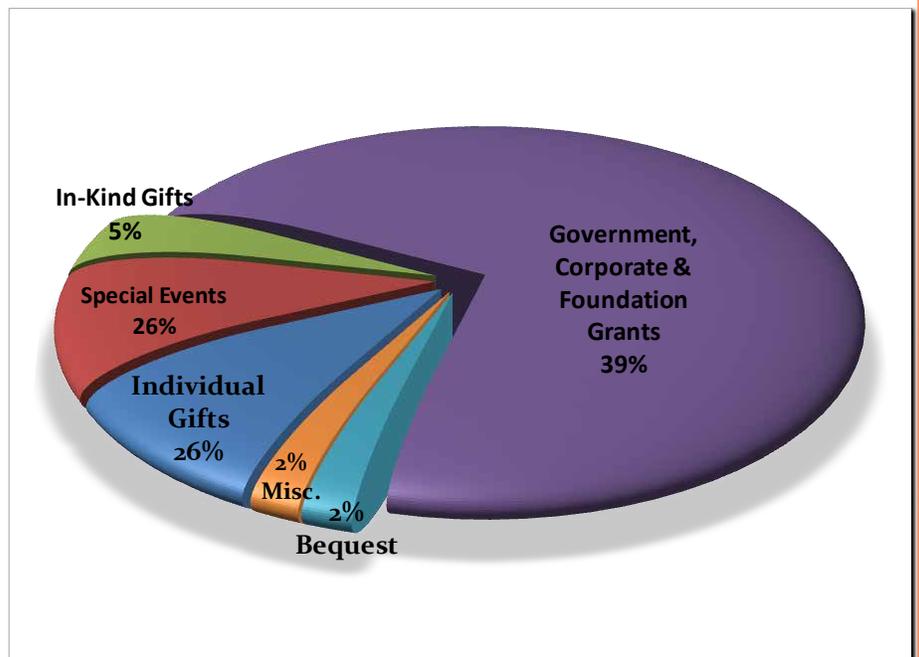
“Music is something shared by us all and it can break down the barriers to communication” said Julie Zigo, Music Therapist. “We are so proud to be able to offer Music Therapy as one of the many therapeutic tools that can make a profound difference on the life of child.”

Children and teachers are enjoying classes three days a week.

It Takes a Village to Deliver Quality Care & Sustainability

Franciscan Hospital for Children delivers high quality programs and services to the community through generous donations from businesses, families and individuals. Our fundraisers are also critical to our sustainability, as are the grants given to the hospital each year. Our grant guide is also listed on page 15 of this Annual Report. The charitable contributions made in 2011 breakdown as follows:

- Government Corporate and Foundation Grants: 39%**
- Special Events: 26%**
- Individuals Gifts: 26%**
- In Kind Gifts: 5%**
- Bequest: 2%**
- Miscellaneous: 2%**



Promoted Better Overall Health For All



In 2011, Franciscan Hospital for Children formed a Performance Improvement team to join the statewide collaborative effort to reduce the incidence of healthcare acquired C-difficile (Clostridium-difficile). The hospital's team participated in a day-long workshop on education and prevention, and successfully implemented actions that lowered the incidence of acquisition and transmission of C-diff at the hospital. The C-difficile Improvement Team included a staff nurse, pharmacist, environmental service staff, infection control nurse, quality, and nursing leadership. Infectious Disease physician and Chair of the Infection Control Committee committed to function as physician champion for the initiative.

The team also participated in a statewide conference call to demonstrate their use of the Plan, Do, Check, Act rapid cycle improvement methodology in their work. The hospital's initiatives in 2011 included educating staff on best practices, discovery and listening techniques, teaching the risks of antibiotic overuse and related medications, and initiating testing methodology for better detection. The hospital's team also implemented new cleaning checklists with an EPA registered cleaner, better signage, and created guidelines, and management policies and procedures.

2011 Marked Implementation of Smoke-Free Policy

With support and a renewed commitment to good health, on June 1, 2011, the Franciscan Hospital for Children implemented a smoke-free policy at the hospital and on its surrounding grounds. In conjunction with this effort, a new Health and Wellbeing Program was launched for all staff.

The Franciscan Hospital for Children is joining a statewide and national trend making it mandatory for all hospitals and healthcare institutions to become smoke-free. Patient, staff and visitor care are the main focus and concern, and to be sensitive to patient families, visitors and staff for the betterment of the hospital. Smoking is not only the leading cause of preventable death and disease in Massachusetts, but according to the U.S. Centers for Disease Control, secondhand smoke causes sudden infant death syndrome (SIDS), acute respiratory infections, ear problems, and more frequent and severe asthma attacks in children.

"After thoughtful consideration, we've determined that continued use of tobacco products on and around our facility goes against our mission," said Franciscan Hospital for Children's Vice President for Performance Improvement, Jennifer Fexis. "While we respect the rights of the individual, we must do what we know is best for the children and families we serve."

A team of staff members and managers worked on the tobacco-free implementation planning, recognizing the challenges of this type of lifestyle change. A support team actively worked to assist with this difficult transition, offering Quit Smoking Cessation programs and support meetings to educate people and provided assistance to those wanting to stop smoking.

"While creating a healthier environment for our staff and our patients and families, we are also promoting a healthier mindset throughout the hospital," said Anthony Costello of the Tobacco-Free Implementation Team at Franciscan Hospital for Children. Signage posted throughout and around the hospital has been well received. Hospital leadership's commitment to adopt a tobacco-free campus also included internal and external communications, policy revisions, and staff training to support the program.



Continuous Improvement At Franciscan Hospital

Emergency Management Planning Hospital Incident Command System

In 2011, the Emergency Management Committee worked to develop Franciscan Hospital for Children's Hospital Incident Command (HIC) system. The Committee expanded to ensure input from affected programs, services, and disciplines. Staff members who may take a role in a disaster were educated on the HIC system and trained to apply concepts.

Members of the Emergency Management Committee continue to attend quarterly community preparedness meetings with the Boston Healthcare Preparedness Coalition and work to integrate Franciscan Hospital for Children into the community emergency preparedness planning. The system, developed by FEMA, is nationally recognized and provides a disaster management structure. The program was well attended with 70% of the required individuals in attendance. Emergency training staff from Fallon Ambulance conducted the interactive workshop.

Joint Commission Grants Accreditation

The Joint Commission conducted the Triennial Hospital, Home Care, and Behavioral accreditation survey requiring four surveyors on-site for two days. Findings were related to documentation of inspections, testing, and repair resolution of fire safety equipment; medical record timing, universal protocol for other non-sedation procedures, establishing performance expectations for contracted services, and proper use of cleaning agents. The corrective action plan, submitted in March, was accepted by The Joint Commission and a three-year accreditation was granted. Two findings requiring measurement were reported to Joint Commission in June.

Increased Immunization Reduced Incidence of Flu

Franciscan Hospital for Children joined the Joint Commission Resources challenge in 2010 to increase staff's flu vaccines and received a bronze award for achieving the goal of 75%-84% immunization rate. In 2010-2011 season, the hospital immunized 83% of employees over the course of the flu season.

The Joint Commission Resources launched the Flu Challenge in 2008 to increase healthcare worker flu immunization rates; an activity that not only protects the worker but has a significant impact on reducing the risk of flu infection in patients. They challenged hospitals across the nation to increase immunization rates above the then national average of 42%.

Electronic Health Systems Improve Processes, Patient Care & Safety

To better serve patients, the Franciscan Hospital for Children rolled out new systems for Therapists and Doctors to convert to an overall Electronic Health Record system (EHR). This allows everyone to see medical records in real time electronically to collaborate, diagnose and serve patients. Pharmacy, Lab, and Radiology orders are now placed electronically, as well as orders for the therapies. By placing orders electronically, this process ensures patient safety and the potential for better care. Nurses are electronically recording drug administration with the Electronic Medication Administration Records (eMAR). Providers are entering their orders electronically through Computerized Physician Order Entry (CPOE) and Therapists are using Imaging & Therapeutic Services (ITS) reporting system.

Community Benefits From Innovative Programs



In 2011, Franciscan Hospital for Children offered opportunities to the community to participate in innovative programs, camps and continued to keep them informed. The W.A.T.C.H announcement, World Against Toys Causing Harm Inc, is held at Franciscan Hospital each year to notify parents and caregivers of the dangers of toys, and what to look for when purchasing them. Its “Top 10 Worst Toy List” is presented during the holiday season and demonstrations show why these toys should be avoided. Unfortunately, 65% of the toys on the market have hazards and there have been many deaths, disfigurement and disabilities inflicted upon children from these toys.

All kids want to participate in summer and winter activities, especially children with disabilities, and the hospital provides the opportunity to share those experiences with siblings and friends in supervised adaptive programs. The Adaptive Bike Camp and the Adaptive Skating Program are popular activities where children with special needs experience recreation supported by experienced staff and volunteers. They also make recommendations for purchasing and places to skate and ride in and around the state.

Public School Children Receive Access to Quality Care

The Children’s Wellness Initiative continued as Franciscan Hospital for Children’s Mental Health Outreach Program served five Boston public schools. The staff of 11 clinicians, 6 graduate-level interns, a Program Director and a Child Psychiatrist, provided individual counseling, parent outreach, family treatment, group treatment and case management. In addition, the staff provided consultation to each school’s staff about children’s social, emotional and mental health issues. The goal is to make it easier for children and families to receive the social and emotional help they need. The program supports Franciscan Hospital for Children’s belief that families need easy access to high-quality, comprehensive care.

Many of the program’s clients presented significant mental health issues including depression, anxiety and ADHD, among others. Staff also provided crisis intervention when a client was in need of in-patient hospitalization. During 2011, 330 students were provided individual, group and family treatment. In addition to the clinical services, the Children’s Wellness Initiative provided classroom intervention, professional development for school staff and numerous interventions with families. The program is funded in part by the BAER Foundation, and depends on revenue from insurance billing.

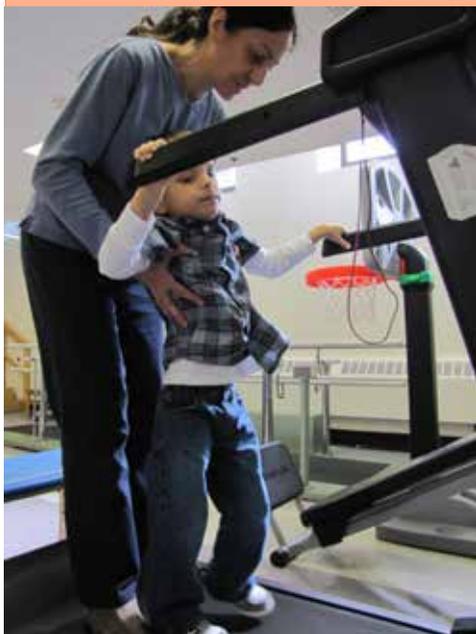
Serving a Diverse and Multi-Cultural Community

In 2011, the staff at Franciscan Hospital for Children noticed an increase in requests for interpreter services and the Linguistic and Cultural Services Department focused on responding to this need. There was an increase in Spanish and Portuguese, but also for less common languages.

“We get a lot of last minute requests, so I manage freelance interpreters that speak all languages,” said Angela Suescun-Lampe, Linguistic and Cultural Services. “I am also involved in recruiting Spanish and Portuguese staff interpreters, so we can serve our patients and families as soon as they walk into the hospital. It’s so important they feel comfortable and understand all of the issues and decisions they are facing.”



Tribute To Doctor's Research & Contributions



In Special Memory of Dr. Stephen M. Haley, PhD, PT, FAPTA, the Franciscan Hospital for Children honored the contributions in research by Dr. Haley, who passed away this year from a long illness. He served as the Director of Research in 1998 linking the efforts and expertise of academic researchers with clinicians to promote advances in rehabilitative care for children with disabilities. For 13 years, Dr. Haley guided clinicians and researchers in developing competitive grant proposals to support the work for Franciscan's Research Center for Children with special healthcare needs. Dr. Haley was instrumental in the creation of the Specialized Pediatric Applied Research Collaborative (SPARC), a multi-site clinical research consortium of post-acute pediatric rehabilitation hospitals.

At the time of his death, Dr. Haley was also a Professor of Health Policy & Management and an Associate Director, Health & Disability Research Institute, School of Public Health at Boston University. Dr. Haley led the team that developed the Pediatric Evaluation of Disability Inventory (PEDI), used worldwide to evaluate functioning of children with disabilities. A newer approach, called the PEDI-CAT, will be a computer adaptive test version and creates item banks. The Franciscan

Hospital for Children continues to test and work with the new PEDI-CAT, and apply his effective ways to measure outcomes for individual patients and for overall hospital programs.

2011 Research at Franciscan Hospital For Children

The Research Center at Franciscan Hospital for Children is devoted to promotion of evidence-based practice in pediatric rehabilitation and the development, evaluation and dissemination of effective models of care for children. The Center's innovative research is initiated in part by contract and grant funding, and in collaboration with national and international colleagues from pediatric rehabilitation hospitals and universities, community-based clinicians and the hospital staff. **The Research Center's research activities in 2011:**

- ◆ Evaluation of aquatic physical therapy for children with cerebral palsy
- ◆ Examination of physical fitness effects of ice skating and bicycle riding for children with disabilities
- ◆ Evaluation of tolerance to physical activity of premature infants dependent on mechanical ventilation and/or supplemental oxygen
- ◆ Documentation of the incidence, diagnostic criteria, etiology, prevention and treatment of ventilator-associated pneumonia in pediatric rehabilitation hospitals
- ◆ Examination of the responsiveness, validity and efficiency of the new Pediatric evaluation of disability inventory computer adaptive test (PEDI-CAT)





FRANCISCAN HOSPITAL
FOR CHILDREN



Patient Profile

Growing Demand for Inpatient Mental Health Program

Emma's Story

The future was bright for seventeen year old Emma but under all the scrutiny and pressure of her senior year in high school, she was struggling. Her psychiatrist was trying to help her through the anxiety, sadness and hopelessness she felt. The pressure of keeping her grades up at the private high school she attended combined with the college search became too much to handle. A week before Thanksgiving Emma finally broke down in desperation. She was angry, afraid and confused. Her psychiatrist knew this was her breaking point and she needed more help. He recommended that Emma's parents take her to the emergency room.

From the emergency room, she was transferred to the Inpatient Mental Health Program at Franciscan Hospital for Children. "I remember being terrified and admitted on a stretcher, feeling like I didn't belong there, Emma said. "But Carolyn the nurse was kind and reassured me that it was okay to feel afraid." Over the course of that week, Emma found the routine of daily sessions and the rules of the program comforting. She returned promptly to school, keeping her stay a secret from most people because she didn't want to answer questions or face the stigma of mental illness from her peers.

But it wasn't long before the same issues came up again. Just two months later, the anxiety became overwhelming, especially during the school day. With midterm exams coming up, she was also stressed in spite of having just received her college acceptance into a prestigious school. When her psychiatrist suggested a second stay at Franciscan, she was apprehensive because she didn't want to spend any more of her senior year in the hospital. "But once I actually got settled in, I began to appreciate what the doctors, nurses and social workers on the unit were trying to do for me, and how much they obviously cared for each of us. It was at that point that I realized my doctor had made the right decision, and I was grateful to be there," she remembers.

"Now I can think back and know that I got through it. That helps me feel like I can handle whatever life has in store."

- Emma

During that stay, Emma embraced the process, using much of her time to write in a diary. Letters to her parents, brother, family members and even her psychiatrist poured out. "Morning, noon and at night, we would all participate in a 'check-in' which was a chance to tell the others in the program what we were thinking. The questions that were asked made me assess myself; 'Who helped you today in some way?' and 'How can we help you feel better?' – hearing and then answering those questions gave me the sense that others were looking out for me and that made me feel better."

After that stay, Emma couldn't hide the secret of her emotional struggles any longer. Her school told her peers she was away on medical leave and that left many questions that she needed to answer. "Many people emailed me to ask how I was doing, and to wish me a speedy recovery. A few of my peers asked specific questions or made comments to me once I was back at school. I'd just thank them for their concern, let them know I had some medical issues that needed attention, and told them that with the help of some great doctors I'm fine now." Emma's stay at Franciscan helped her realize the importance of asking for help when she needed it. It's made her open-minded and more appreciative of her freedom. This past summer, Emma volunteered at a nonprofit organization and then started college in the fall. She's realistic about the future and the pressures ahead. This time, she's confident that she has the tools to deal with those moments. "Now I can think back and know that I got through it. That helps me feel like I can handle whatever life has in store."



FRANCISCAN HOSPITAL
FOR CHILDREN

Franciscan Hospital for Children's Grants

2011

FY 2011 Grants Received

October 1, 2010 - September 30, 2011

Foundation	\$ Amount	Purpose
New Balance Foundation	150,000	KDS Construction
Richard and Susan Smith Family Foundation	140,000	Unit 3 Patient Monitors
Sydney R. Baer, Jr. Foundation	100,000	Children's Wellness Initiative
Yawkey Foundation	100,000	KDS Construction
Klarman Family Foundation	20,000	KDS Construction
City of Boston	20,000	Child Wellness Initiative
Cisco Systems Foundation	10,000	Children's Wellness Initiative
APTA	10,000	Pediatric Research
Trust Family Foundation	8,700	Adaptive Bicycle Camp
Bushrod Campbell & Adah Hall Foundation	7,500	KDS Construction
Bank of America	5,000	Patient Holiday Party
Christopher Catanese Children's Foundation	4,000	Adapted Bicycle Camp
Boston Evening Clinic Foundation	2,770	PT Equipment
CVS Caremark	2,500	Adapted Bicycle Camp
	2,000	Research
Pinewood Acres Children's Charity	1,700	KDS Summer Camp
Boston College Community Fund	1,640	Adaptive Bicycle Camp
Irving Kohn Foundation	1,500	CBAT Activities Fund
Lotta Hospital Fund	1,000	Inpatient Care

Ways You Can Help

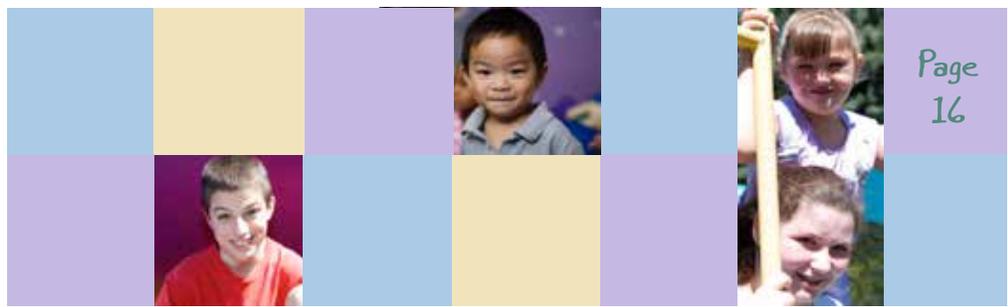
- ◆ Consider making a donation. Make a secure online donation at www.franciscanhospital.org.
- ◆ Attend a special event. Visit the website above for upcoming events.
- ◆ Consider a planned gift to the hospital.
- ◆ Become a corporate partner by making a gift, funding a grant or sponsoring an event.

For more information on gifts and corporate partnerships,
please call 617-254-3800.





FRANCISCAN HOSPITAL
FOR CHILDREN



Patient Profile

Physical Occupational and Speech Rehabilitation

Brooke's Story



Fourteen year old Brooke was walking home after a fun afternoon out with her cousin when she was hit by a driver who swerved off the road and onto the sidewalk. Her quick-thinking cousin frantically searched for her, calling Brooke's mom and 911 for help. Thrown fifty feet into the woods, Brooke survived the initial impact but with most of the bones in her face broken and legs crushed. Brooke's mother, Gina, received a call that was worse than any nightmare she'd ever had.

Brooke was taken to Hasbro Children's Hospital in nearby Providence where she was stabilized and underwent numerous surgeries to reconstruct her contorted body. Matters were made more complicated by her underlying condition, Osteogenesis imperfecta, a genetic bone disorder better known as brittle bone disease.

After the initial accident, recovery was extremely difficult. Brooke spent 3 weeks in the Intensive Care Unit in an induced coma. When she woke up, she was breathing through a tracheotomy and her jaw was wired shut to facilitate healing. After three more weeks in the pediatric unit, Brooke was transferred to Franciscan Hospital for Children to focus on rehabilitation.

Being so far from home wasn't easy for Brooke or her mom who travelled to Brighton from Rhode Island daily -- with a toddler in tow-- to be with Brooke. In spite of the distance, Gina knew that Franciscan is just where they were meant to be. "As soon as I realized that this hospital focuses on children, I knew this is where she'd receive the best care," said Gina.

Convincing Brooke to go through the discomfort of therapy wasn't easy. Her therapists approached every session, sometimes four of them in a day, with an optimistic attitude, always explaining the rewards and consequences of doing the work required to recover. Her work was intense, doing Physical therapy, Occupational therapy, Speech and Language therapy each day.

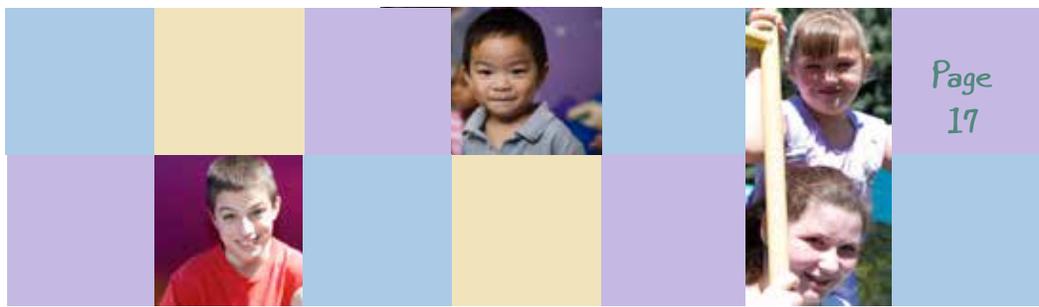
Her therapists worked hard to understand and work with Brooke and she was even seen by a psychologist to help her with the emotional aftermath of the accident. At times, therapy would be a negotiation. "Brooke was strong willed before the accident and after, she was angry that something so unfair had happened to her," explained Gina. Her therapists were consistent, positive and undaunted, helping Brooke make great progress over the four months she was at Franciscan.

Less than six months after her accident, Brooke is returning home able to walk independently. She is looking forward to swimming and hanging out with her friends again. Doctors who had expected it to take a year for her to walk again are pleased to see her beating their expectations by walking after just four months. This Fall she'll return to school and continue with her therapy on an outpatient basis, this time closer to home. When asked what the future holds, she says she has a new understanding of hard work. "I used to complain about doing the dishes. Now I'm glad to be able to do them. No matter how hard work is, I realize now it pays off."





FRANCISCAN HOSPITAL
FOR CHILDREN



Franciscan Hospital for Children Financials

2011

Financials for Franciscan Hospital for Children, Inc. & Affiliates Consolidated Statement of Revenue and Expenses

For the years ended September 30, 2011 and 2010

	2011	2010
Total Revenue and other support:	\$ 50,686,326	\$ 47,594,745
Expenses:		
Salaries, wages and employee benefits	29,627,190	27,438,607
Supplies and expenses	17,537,459	17,044,425
Depreciation and amortization	1,920,900	1,795,295
Interest expense	257,946	293,982
Provision for uncollectible accounts	<u>882,261</u>	<u>759,109</u>
Total expenses	<u>50,225,756</u>	<u>47,331,418</u>
Income from operations	<u>\$ 460,570</u>	<u>\$ 263,327</u>

Consolidated Balance Sheet

For the years ending September 30, 2011 and 2010

	2011	2010
<u>Assets</u>		
Total Current Assets	\$ 9,613,067	\$ 10,398,882
Assets whose use is limited or restricted	3,238,285	7,579,548
Property and equipment, net	23,192,361	18,574,859
Other assets	<u>223,166</u>	<u>229,872</u>
Total Assets	<u>\$ 36,266,879</u>	<u>\$ 36,783,161</u>
<u>Liabilities and Net Assets</u>		
Total current liabilities	\$ 7,861,713	\$ 9,461,036
Total long-term debt and obligations	14,309,538	14,103,951
Total Net Assets	<u>14,095,628</u>	<u>13,218,174</u>
Total Liabilities and Net Assets	<u>\$ 36,266,879</u>	<u>\$ 36,783,161</u>

Programs and Patient Services...



- ◆ ***Medical/Surgical***
- ◆ ***Pulmonary Rehabilitation***
- ◆ ***Behavioral Health***
- ◆ ***Dental/Surgical***
- ◆ ***Physical Therapy***
- ◆ ***Center for Motion Analysis***
- ◆ ***Therapeutic Swimming Pool***
- ◆ ***Community-Based Acute Treatment***
- ◆ ***Kennedy Day School***
- ◆ ***Community Programs***

Franciscan Hospital for Children, located in the Brighton neighborhood of Boston, is the only facility of its type in the Northeast. We offer care to children who require medical, behavioral and educational services unmatched elsewhere. Licensed as a 112 bed pediatric hospital, this is often the facility to which children are transferred when they're too stable for acute care but not yet well enough to go home. While best known as a center of excellence in pediatric rehabilitation, Franciscan Hospital for Children offers a full range of services to children from the community and around New England. All of the programs are family centric and designed to help each child reach his or her fullest potential.

With more than 600 physicians, psychologists, physician assistants, rehabilitation therapists, nurse practitioners and support staff, Franciscan Hospital for Children is proud to offer many pediatric services. Our physicians and therapists provide expertise in pediatrics, rehabilitation, psychiatry, neurology, pulmonary medicine, genetics and more. Franciscan Hospital for Children is a teaching facility for Boston University's School of Medicine, its Goldman School of Dental Medicine, Tufts Medical School, other colleges and universities, and is a required rotation (on the psychiatry unit) for the MGH-Harvard Medical School-McLean Hospital residency program.



*Please feel free to consult Deanna Dwyer, Marketing Manager, with questions and comments.
Franciscan Hospital for Children, 30 Warren Street, Brighton, MA 02135
617-254-3800 www.franciscanhospital.org*