



FINANCIAL ASSISTANCE POLICY SUMMARY

Overview:

Franciscan Children's is a nonprofit corporation that seeks to provide services to all pediatric patients in need of healthcare. Franciscan Children's has a Financial Assistance Policy to assist patients and families who have a demonstrated financial need.

Financial Assistance Program:

Financial assistance is available to uninsured US residents with household income less than 400% of the Federal Poverty Guidelines. If you qualify you will not be billed more than the amount generally billed to patients with insurance coverage.

In order to determined eligibility you must:

- ✓ Apply for any government medical assistance program for which you may be eligible.
- ✓ Complete, sign and date the Financial Assistance Application.
- ✓ Provide verification of all household income.
- ✓ Return your completed application to the Financial Counseling Department.

Patients are strongly recommended to apply for any available government assistance programs, like MassHealth, ConnectorCare or Health Safety Net, before applying for the Financial Assistance Program.

How to apply for the Financial Assistance Program:

Contact the Patient Registration or Patient Account departments to request, free of charge, a paper copy of the Financial Assistance policy and the Financial Assistance Application. Let us know if you need help to complete the application or if you need the assistance of a translator. This request may be made by telephone, in person or email.

Franciscan Children's Patient Financial Counseling contact information:

- Telephone: 617-254-3800, Extension 1202
- Email: mspeller@FranciscanChildrens.org
- Address: 30 Warren Street, Brighton, MA 02135

You can also get a copy of the Franciscan Children's Financial Assistance policy, application forms, and a plain language summary on the Franciscan Children's website at <https://franciscanchildrens.org/resources/insurance-billing/> in English, Spanish and Portuguese.