

Request a Medication Renewal

Boston Children's and Franciscan Children's Portal Users



Note: The renewal process is only for prescriptions that are expired and need to be renewed. If you need to fill an active medication, message your care team directly.

1. Log in to MyChildren's

- Open the MyChart app or log in to your MyChildren's account.
- Check that you are viewing the correct patient's account in the top right corner.

MyChart app icon



2. Select Medications

- Select **Medications** in the top menu bar.

Step two

My Record

Medications

3. Select Request Renewals

- You can also select **Request renewal** under the specific medication to be renewed.

4. Select medication to be renewed

- Select the box of the medication you would like to be renewed.
- Select **Additional information** to see more prescription, refill and pharmacy details.

Step four

amoxicillin 250 mg capsule

Commonly known as: Amoxil

[Learn more](#)

[Additional information](#)

5. Select delivery method

- Select your preferred pharmacy from the dropdown and then select **Next**.

Step five

Delivery Method

Pick up at a pharmacy

Pharmacy Info

Pharmacy

CVS/pharmacy #186: ▾

6. Review your request

- Select who you want to see your message.
- Review the information entered and then select **Submit**.

Need to refill an active medication?

- If you need to refill an active medication, message your care team. In the message section, select **Send a message**, **Ask a medical question** and then **Prescription question**.