Boston Children's and Franciscan Children's Portal Users

Request and download school and camp forms on MyChildren's allow 5-7 business days to receive the camp form.

Request a School/Camp Form 1. Log in to MyChildren's

- Open the MyChart app or log in to your MyChildren's account.
- Check that you are viewing the correct patient's account in the top right corner.

2. Select Messages

• Located in the top menu bar on the screen.

3. Select Send a Message

• Located at the bottom of the screen.

4. Select Ask a Medical Question

• If this is for a new, complex or time sensitive issue, please call your care team directly.

5. Select School Form Request

• The turnaround time is 5-7 business days.

6. Select Care Team Member

• Choose the care team member who can fill the school or camp form request.

7. Enter Information Requested

- Enter subject line and message for the care team member to fill the request.
- If needed, up to four attachments can be added to the message.

Print a School/Camp Form

- 1. Log into MyChildren's on the MyChart app or computer.
- 2. Select Letters from the Menu in the left corner.
- 3. Select the recent letter from your care team.
- 4. Select the print icon to print the form.

Questions? Contact the Digital Health Support Team at 617-919-4396. Available Monday to Friday from 7 a.m. to 7 p.m. and Saturday from 8 a.m. to 4 p.m. 170800 10.20

MyChart app icon



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Ask a medical question You have a simple medical question that doesn't require an \rightarrow immediate response.

Step Five

Step Four

What type of medical question?

Test results	÷
Prescription question	÷
Brief, non-urgent medical question (not for time- sensitive, new or complex concerns)	→
School form request (allow 5-7 business days)	\rightarrow





Boston

Send a message