

Update Personal Information

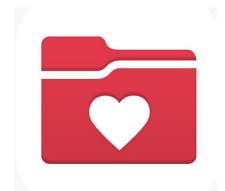
Boston Children's and Franciscan Children's Portal Users



We would like you to tell us your racial/ethnic background so that we can review the treatment that all patients receive and ensure that everyone receives the highest quality of care. Update your records in the **Personal Information** section of the portal.

1. Log in to MyChildren's


- Open the MyChart app or log in to your MyChildren's account.
- Check that you are viewing the correct patient's account in the top right corner.



2. Select Personal Information

- Select the menu in the left hand corner and scroll to the **Account Settings** section.

Account Settings

 Personal Information

3. Select Edit under Details About Me

- Selecting **Edit** will expand the section and allow users to answer more details.

4. Enter and update your information

- Listed below are some of the sections that can be updated on this page:
 - Preferred Name
 - Race
 - Ethnicity
 - Language

Details About Me

 [Learn more about these terms](#)

Preferred first name

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Race

Black or African American

Ethnicity

Hispanic, Latino, Latina, Latinx, or Latine

Preferred language

English

[More about me](#) ▼

Edit

5. Select Save Changes

- After updating the information, select **Save Changes** to ensure the information is saved to your account.

Note: Allow 24 hours to the information to be updated in the legal medical record.